

Free and Low-Cost Tech Resources in Denver

Internet Access

Free Computer and Internet Access at Libraries

Connect at a Library

All branches are now open to the public, and computers are available inside to use with a free Denver Library card. Call your library to check hours and availability: 720.865.1111. Free Wifi access is available outside all Denver Public Library buildings 24/7.

Connect at Home

You can now borrow Chromebooks and internet hotspots to use at home for up to 3 months from Denver Public Library(DPL). Anyone with a full privilege, permanent [DPL library card](#) in good standing can borrow these items for free. You can place a request for either a [Chromebook](#), a [wireless hotspot](#), or [both together](#) via the library's online catalog or by calling 720-865-1111. They can be picked up at any open library location via walk-in or [curbside pickup](#) and return is available at all DPL locations. [More information is available at denverlibrary.org.](#)

Low-Cost Home Internet

Affordable Connectivity Program

The [Affordable Connectivity Program](#) offers discounted broadband service for qualifying low-income households (household income needs to be at or below 200% of [federal poverty guidelines](#)). You can receive a \$30 a month discount on internet service. If you're a Lifeline customer contact your provider, contact your internet service provider (like [Xfinity](#) or [Centurylink](#)) if you already have internet access, or apply with [PCs for People](#) for discounted ACP internet service.

If you are already participating in the Emergency Broadband Benefit program, your \$50 a month benefit will continue until **Mar 1, 2022**.

PCs for People Mobile Internet Hotspots

[PCs for People](#) offers unlimited high-speed 4G LTE internet service, mobile hotspot, prepaid with no credit check or hidden fees. Modem purchase required and monthly service is \$15/month. *If you qualify for the Affordable Connectivity Program, your modem will be discounted and your service could be free.* [Order online](#), call 720-278-7725, or go to Northeast Park Hill Community Technology Hub, 6035 E. 38th Ave, Denver, 80207 any time Mon-Fri 10-5:30 pm,

Comcast Internet Essentials

Affordable, discounted (\$9.95/mo) home Internet service for those who qualify. If you also qualify for the Affordable Connectivity Program, service is completely free. [Apply online](#) or call (855) 846-8376.

Free Public Wireless Internet (WiFi)

To access open public wifi internet, you must be within 100-300 feet of a location providing it. When you are in range, the network will show up in the available networks list on your device and allow you to connect to the wifi.

- [Denver Public Libraries](#) Available near all library sites or parking lots. Network: DPLWireless
- [Denver Public Schools](#) Available near DPS schools or parking lots. Network: DPS Guest
- [City of Denver](#) Available near some City buildings and parking lots. Network: DenverGuest Wifi
- [XFINITY Lift Zones](#) Lift Zones provide free wifi access in safe spaces like nonprofits and community centers. Access varies by location hours and policies. You can find a map of locations by [going here](#) and clicking "Find Your Lift Zone."
- Local businesses: Some businesses, like McDonalds and Starbucks, may also have free public wifi accessible from their parking lots. WiFi network names and procedures vary.

Mobile Phone Tethering

Some personal mobile phones with data plans can be used as an internet hotspot, which means the data/internet from your phone can be used to connect other devices to the internet too. Additional charges could apply, so refer to your service provider for more information.

- [Tethering an Android Phone](#)
- [Tethering an iPhone](#)

Computers and Devices

PCs for People

[PCs for People](#) offers a variety of very heavily discounted, low-cost devices (desktop computers, laptops, accessories, wireless hotspots) for those who qualify. If you qualify for the Affordable Connectivity Program, you can receive a \$100 credit towards purchasing a computer. You can order online or pick up at their Denver store. Computers come with 1 year warranty and customer support. They also do low-cost computer repairs. Phone: 720-278-7725

Comcast Internet Essentials

If you are a Comcast Internet Essentials customer, you are automatically qualified to purchase a Chromebook or Windows laptop for \$149.99. You can [purchase online](#).

Print, Copy, Scan and Fax

Denver Public Library

Printing, copying, and scanning are available at all Denver Public Libraries. The first \$1.00 of printing is free. There are no public fax machines at any Denver Public Library location, however, there is an option to scan and fax online — please ask a staff person for assistance

Other paid services

Printing, copying, scanning and faxing services are available at [Staples](#), [Kinkos/FedEx](#) and [Office Depot](#) locations and faxing is also available at most [King Soopers](#) locations.

Get Technology Help and Support

Denver Public Library

DPL offers both in-person and virtual technology help:

- You can request an online, one-on-one tech help appointment with someone from the Community Technology Center by calling 720-865-1111.
- All Denver Public Library locations offer assistance to customers using the public computers.
- Drop-in Tech Help is available at locations across the city:
 - Tuesdays, 10 - 11 a.m. - Montbello and Sam Gary Branch Libraries
 - Wednesdays, 10 - 11 a.m. - Athmar Park and Hampden Branch Libraries
 - Thursdays, 10 - 11 a.m. - Rodolfo “Corky” Gonzales Branch Library
- [Chat with a Librarian](#)
- [Email a Librarian](#)
- Phone a Librarian at 720-865-1111
- [Teach Yourself Technology Resources](#)

Senior Planet (age 60+ only)

Senior Planet offers a local and national tech help hotline for people 60 and older. You can call the local number at (720) 776-0233 and someone will call you back within 24 hours, or call the national hotline at 920-666-1959 between 7am and 3pm, Monday through Friday, to talk to someone immediately. Senior Planet has also published a [wealth of guides and videos](#) to help people get online and connecting with others.

Low-Cost Internet And Computer Offers

[EveryoneOn Offer Locator](#) Search for low-cost internet and computer offers in your area by using the EveryoneOn National Locator. Type in your zip code and answer a few questions to figure out what offers you may qualify for.

This resource list was compiled by the Denver Digital Equity Coalition, a group of local stakeholders, including representatives from a variety of city agencies and nonprofits, working collaboratively to address the digital divide and improve digital equity in the city of Denver.