

# Free and Low-Cost Tech Resources in Denver

## Internet Access

### Free Computer and Internet Access at Libraries

#### Connect at a Library

All branches are now open to the public, and computers are available inside to use with a free Denver Library card. Call your library to check hours and availability: 720.865.1111. Free Wifi access is available outside all Denver Public Library buildings 24/7.

#### Connect at Home

You can now borrow Chromebooks and internet hotspots to use at home for up to 3 months from Denver Public Library(DPL). Anyone with a full privilege, permanent [DPL library card](#) in good standing can borrow these items for free. You can place a request for either a [Chromebook](#), a [wireless hotspot](#), or [both together](#) via the library's online catalog or by calling 720-865-1111. They can be picked up at any open library location via walk-in or [curbside pickup](#) and return is available at all DPL locations. [More information is available at denverlibrary.org.](#)

### Low-Cost Home Internet

#### Emergency Broadband Benefit Program

The [Emergency Broadband Benefit](#) (EBB) program offers a temporary discount on broadband access for qualifying low-income households. You can get up to \$50 a month discount on internet service. If you're a Lifeline customer contact your provider, contact your internet service provider (like [Xfinity](#) or [Centurylink](#)) if you already have internet access, or apply with [PCs for People](#) for discounted EBB internet service.

#### PCs for People Mobile Internet Hotspots

[PCs for People](#) offers unlimited high-speed 4G LTE internet service, mobile hotspot, prepaid with no credit check or hidden fees. Modem purchase required and monthly service is \$15/month. *If you qualify for the Emergency Broadband Benefit program, your modem will be discounted and your service could be free while EBB funds are available.* [Order online](#), call 720-278-7725, or go to Northeast Park Hill Community Technology Hub, 6035 E. 38th Ave, Denver, 80207 any time Mon-Fri 10-5:30 pm,

#### Comcast Internet Essentials

Affordable, discounted (\$9.95/mo) home Internet service for those who qualify. If you also apply for the Emergency Broadband Benefit program, service is completely free. [Apply online](#) or call (855) 846-8376.

## Free Public Wireless Internet (WiFi)

To access open public wifi internet, you must be within 100-300 feet of a location providing it. When you are in range, the network will show up in the available networks list on your device and allow you to connect to the wifi.

- [Denver Public Libraries](#) Available near all library sites or parking lots. Network: DPLWireless
- [Denver Public Schools](#) Available near DPS schools or parking lots. Network: DPS Guest
- [City of Denver](#) Available near some City buildings and parking lots. Network: DenverGuest Wifi
- [XFINITY Public WiFi Hotspots](#) Coverage varies across Denver. Hotspots open to the public are located in businesses and outdoor locations like parks, shopping areas and transportation platforms. Find a free network by using [this map](#). Network: xfinitywifi
  - *If you see the “xfinitywifi” network name from your home, you are probably seeing a neighbor’s subscription Xfinity wifi instead of an open public Xfinity hotspot so you may not be able to connect.*
- Local businesses: Some businesses, like McDonalds and Starbucks, may also have free public wifi accessible from their parking lots. WiFi network names and procedures vary.

## Mobile Phone Tethering

Some personal mobile phones with data plans can be used as an internet hotspot, which means the data/internet from your phone can be used to connect other devices to the internet too. Additional charges could apply, so refer to your service provider for more information.

- [Tethering an Android Phone](#)
- [Tethering an iPhone](#)

# Computers and Devices

## PCs for People

[PCs for People](#) offers a variety of very heavily discounted, low-cost devices (desktop computers, laptops, accessories, wireless hotspots) for those who qualify. If you qualify for the Emergency Broadband Benefit program, you can receive a \$100 credit towards purchasing a computer. You can order online or pick up at their Denver store. Computers come with 1 year warranty and customer support. They also do low-cost computer repairs. Phone: 720-278-7725

## Comcast Internet Essentials

If you are a Comcast Internet Essentials customer, you are automatically qualified to purchase a Chromebook or Windows laptop for \$149.99. You can [purchase online](#).

# Print, Copy, Scan and Fax

## Denver Public Library

Printing, copying, and scanning are available at all Denver Public Libraries. The first \$1.00 of printing is free. There are no public fax machines at any Denver Public Library location, however, there is an option to scan and fax online — please ask a staff person for assistance

## Other paid services

Printing, copying, scanning and faxing services are available at [Staples](#), [Kinkos/FedEx](#) and [Office Depot](#) locations and faxing is also available at most [King Soopers](#) locations.

# Get Technology Help and Support

## Denver Public Library

DPL offers both in-person and virtual technology help:

- You can request an online, one-on-one tech help appointment with someone from the Community Technology Center by calling 720-865-1111.
- All Denver Public Library locations offer assistance to customers using the public computers.
- [Chat with a Librarian](#)
- [Email a Librarian](#)
- Phone a Librarian at 720-865-1111
- [Teach Yourself Technology Resources](#)

## Senior Planet (age 60+ only)

Senior Planet offers a local and national tech help hotline for people 60 and older. You can call the local number at (720) 776-0233 and someone will call you back within 24 hours, or call the national hotline at 920-666-1959 between 7am and 3pm, Monday through Friday, to talk to someone immediately. Senior Planet has also published a [wealth of guides and videos](#) to help people get online and connecting with others.

# Low-Cost Internet And Computer Offers

[EveryoneOn Offer Locator](#) Search for low-cost internet and computer offers in your area by using the EveryoneOn National Locator. Type in your zip code and answer a few questions to figure out what offers you may qualify for.

*This resource list was compiled by the Denver Digital Equity Coalition, a group of local stakeholders, including representatives from a variety of city agencies and nonprofits, working collaboratively to address the digital divide and improve digital equity in the city of Denver.*