



Theresa Liguori

Chief Public Services Officer Denver Public Library

Theresa Liguori is the Chief Public Services Officer for the Denver Public Library leading the organization's public service delivery across 27 urban library locations, collections services, special collections and archives, and mobile services as well as providing direction for system-wide programs and services.

Previously, she served as the Assistant Vice Chancellor for Information Technology at the University of Denver, where she oversaw the academic and administrative customer services support for the university community, and was a strategic partner working across all divisions to coordinate IT services. She has extensive experience in the design, management, and maintenance of technologies utilized in learning, event, business, and collaboration spaces. Through this work, Theresa created standards, policies, and strategies for innovation and transformational initiatives.

Theresa also served as the Director of Library Operations and Digital Media Services as well as in various leadership roles for 14 years within the University Libraries/Penrose Library. She oversaw the 24/7 academic library operations including finances, the management of approximately 200 employees, multiple facilities, and a library collection of over 2 million items.

One of Theresa's accomplishments was serving as project lead and owner's representative for the Anderson Academic Commons construction project. Theresa represented the interests, needs, and perspectives of the Library and the University community through the design and development of a \$37 million library renovation, a 53,000 sq. ft. off-site high-density storage facility, temporary relocation of various service points, and the creation of four temporary staff locations without any operational downtime. She coordinated 250+ employee moves, relocation, and storage of thousands of pieces of furniture, and the temporary move of over 2 million physical library collection items into temporary facilities and then back into the new facility.

Theresa also served as the Information Technology Audio Visual - Owner's Representative and Project Lead on various capital projects at the University of Denver which included the Kennedy Mountain Campus, the Josef Korbel School of International Studies/SIE Center, the Ritchie



School of Engineering and Computer Science, the Denver Advantage Project which included the Community Commons, the Burwell Center for Career Achievement, and the Dimond Family Residential Village.

Over her 20 years of service at the University of Denver, Theresa participated as a member of numerous committees and task forces which included institutional strategic planning, academic councils, emergency response teams, capital building initiatives, business continuity projects, and accreditation committees.

Theresa has served as Grant Coordinator for IMLS, NHPRC, NEH, and LSTA grants with responsibilities for grant management, partner collaboration, and finalization of grant obligations along with data and resource retention at grant completion.

Theresa earned her Master of Librarian & Information Science and a Bachelor of Arts in Communications with a minor in Gender and Women's Studies from the University of Denver. She also holds certificates in Organizational Change, Community-based Research, Writing, Conflict Management, and Lean Six Sigma. She is also an adjunct faculty member at the Morgridge College of Education at the University of Denver.