



## Will Schoeppner

### Chief Operations Officer Denver Public Library

Will Schoeppner is an accomplished business operations and information technology leader with more than 30 years of progressive experience developing, managing and leading business operations, integrated technology, vendor management, and strategy.

Will began his career as a military Counterintelligence Agent in the U.S.

Army followed by the Minnesota National Guard with numerous deployments to the Middle East and Haiti while serving with the Green Berets. He was deployed to Bosnia Herzegovina and South Korea. During this time, Will was responsible for criminal investigations with jurisdiction on national security crimes.

Will managed the information technology services for Catholic Health Initiatives' (CHI) national office in Minneapolis, Minnesota and later, for the national headquarters in Denver, Colorado and Albuquerque, New Mexico, where he was instrumental in the development of the regional health system's technology and communication infrastructure, creating the organization's technology platform, security standards and operational best practices. Additionally, he created and managed CHI's vendor management and performance program, resulting in more than \$3 million annually in cost savings.

In 2015, Will joined Governor's Office of Information Technology as the Deputy Chief Strategy Officer instituting many firsts for the state of Colorado including the first Business Intelligence group, establishing a Vendor Management team overseeing 300 technology vendors, and a Process Improvement/Lean Six Sigma team. Will recently joined EdReports where he revamped the organizations' business operations, strategy development, and technology groups focused on efficiency, service delivery and established a robust cybersecurity program.

Will holds a bachelor's degree in psychology from the University of Minnesota where he studied Cognitive Neuroscience; he is a published co-author and defended his research internationally in Lisbon, Portugal, Vancouver, British Columbia, Canada, and the United States and holds a Master of Business Administration from Concordia University.