Free and Low-Cost Tech Resources in Denver

Internet Access

Free Computer and Internet Access at Libraries

Many Denver libraries have laptops set up outdoors that anyone can use for free. Limited free printing is also available from these laptops.

Participating Libraries and Hours Available(as weather permits):

Central Library: Tue-Fri, 10-4pm Athmar Park: Tue-Fri, 1-4pm Ross-Barnum: Tue-Fri, 1-4pm Bear Valley: Tue-Sat, 10am-1pm Ford-Warren:Tue-Fri, 12-3pm Green Valley Ranch: Tue-Fri, 12-3pm Hadley: Tue-Fri 12-4pm; Saturday 11am-3pm Hampden: Tue-Fri, 10am-3pm Montbello: Tue-Fri, 12-3pm Pauline Robinson: Tue-Fri: 12-3p Rodolfo "Corky" Gonzales: Tue-Fri, 1-4pm; Sat, 11-2pm Valdez Perry: Tue-Fri, 12-3pm; Sat 10am-1pm

Low-Cost Home Internet

- Comcast Internet Essentials
 - Affordable, discounted home Internet service for those who qualify. Currently offering 60 days free service and increased speeds due to COVID-19.
 - Phone: (855) 846-8376
- PCs for People Mobile Internet Hotspots
 - Unlimited high-speed 4G LTE internet service, mobile hotspot, prepaid with no credit check or hidden fees. Modem purchase required and monthly service is \$15/month.
 Order online or go to Northeast Park Hill Community Technology Hub, 6035 E. 38th Ave, Denver, 80207 any time Mon-Fri 10-5:30 pm; Phone: 720-278-7725

Free Public Wireless Internet (WiFi)

To access open public wifi internet, you must be within 100-300 feet of a location providing it. When you are in range, the network will show up in the available networks list on your device and allow you to connect to the wifi. Remember to practice social distancing!

- Denver Public Libraries Available near all library sites or parking lots. <u>Network: DPLWireless</u>
- Denver Public Schools Available near DPS schools or parking lots. <u>Network: DPS Guest</u>
- City of Denver Available near some City buildings and parking lots. Network: DenverGuest Wifi
- XFinity Public WiFi Hotspots Coverage varies across Denver. Network: xfinitywifi
 - Comcast's open public Xfinity WiFi hotspots are located in businesses and outdoor locations like parks, shopping areas and transportation platforms. If you see the "xfinitywifi" network name from your home, you are probably seeing a neighbor's subscription Xfinity wifi instead of an open public Xfinity hotspot so you may not be able to connect.
- Local businesses: Some businesses, like McDonalds and Starbucks, may also have free public wifi accessible from their parking lots. WiFi network names and procedures vary.

Mobile Phone Tethering

Some personal mobile phones with data plans can be used as an internet hotspot, which means the data/internet from your phone can be used to connect other devices to the internet too. Many mobile providers, including T-Mobile, Sprint, and Verizon, have increased their data caps in response to COVID-19 which allows for more phone tethering options, but additional charges could apply, so refer to your service provider for more information.

- Tethering an Android Phone
- Tethering an iPhone

Computers and Devices

<u>PCs for People</u> offers a variety of very heavily discounted, low-cost devices(desktop computers, laptops, accessories, wireless hotspots) for those who qualify. You can order online or pick up at their Denver store. They also do low-cost computer repairs. Phone: 720-278-7725

Print, Copy, Scan and Fax

- Limited free printing is available at libraries offering outdoor computers(see above for locations).
- Printing, copying, scanning and faxing services are available at <u>Staples</u>, <u>Kinkos/FedEx</u> and <u>Office Depot</u> locations and faxing is also available at most <u>King Soopers</u> locations.

Get Technology Help and Support

Denver Public Library

- Chat with a Librarian
- Email a Librarian
- Phone a Librarian at 720-865-1111
- Teach Yourself Technology Resources

Senior Planet(age 60+ only)

- Tech Help Hotline (303) 218-7320(Leave a message and someone will call you back)
- COVID-19 Tech Support and Events

Low-Cost Internet And Computer Offers

EveryoneOn Offer Locator Search for low-cost internet and computer offers in your area by using the EveryoneOn National Locator. Type in your zip code and answer a few questions to figure out what offers you may qualify for.

This resource list was compiled by the Denver Digital Equity Coalition, a group of local stakeholders, including representatives from a variety of city agencies and nonprofits, working collaboratively to address the digital divide and improve digital equity in the city of Denver.