Free and Low-Cost Tech Resources in Denver

From the Denver Digital Equity Coalition*

Internet Access

Low-Cost Home Internet

- Comcast Internet Essentials
 - Affordable, discounted home Internet service for those who qualify. Currently offering 60 days free service and increased speeds due to COVID-19.
 - o Phone: (855) 846-8376
- Spectrum Internet Assist
 - Affordable, discounted home Internet service for those who qualify. Currently offering 60 days free service due to COVID-19.
 - o Phone: (844) 525-1574

Free Public Wireless Internet (WiFi)

To access open public wifi internet, you must be within 100-300 feet of a location providing it. When you are in range, the network will show up in the available networks list on your device and allow you to connect to the wifi. Remember to practice social distancing!

- <u>Denver Public Libraries</u> Available near all library sites or parking lots. <u>Network: DPLWireless</u>
- Denver Public Schools Available near DPS schools or parking lots. Network: DPS Guest
- City of Denver Available near some City buildings and parking lots. Network: DenverGuest Wifi
- XFinity Public WiFi Hotspots Coverage varies across Denver. Network: xfinitywifi
 - Comcast's open public Xfinity WiFi hotspots are located in businesses and outdoor locations like parks, shopping areas and transportation platforms. If you see the "xfinitywifi" network name from your home, you are probably seeing a neighbor's subscription Xfinity wifi instead of an open public Xfinity hotspot so you may not be able to connect.
- Local businesses: Some businesses, like McDonalds and Starbucks, may also have free public wifi accessible from their parking lots. WiFi network names and procedures vary.

Mobile Phone Tethering

Some personal mobile phones with data plans can be used as an internet hotspot, which means the data/internet from your phone can be used to connect other devices to the internet too. Many mobile providers, including T-Mobile, Sprint, and Verizon, have increased their data caps in response to COVID-19 which allows for more phone tethering options, but additional charges could apply, so refer to your service provider for more information.

- Tethering an Android Phone
- Tethering an iPhone

Computers and Devices

<u>PCs for People</u> offers a variety of heavily discounted, low-cost devices(desktop computers, laptops, accessories, wireless hotspots) for those who qualify. You can order online or pick up at their Denver store. They also do low-cost computer repairs. Phone: 720-278-7725

Print, Scan and Fax

Staples stores are offering some free services through April 30, including:

- 50 free black & white copies
- 30 minutes free on computer workstations (cleaned thoroughly between uses)
- Free scanning & faxing

Find a store close to you

Phone: Glendale Staples Store: (303) 927-2847, Lakewood Staples Store: (303) 749-1946

Get Technology Help and Support

Denver Public Library

- Chat with a Librarian
- Email a Librarian
- Phone a Librarian at 720-865-1111(available 11a-3p, M-F)
- <u>Teach Yourself Technology Resources</u>

Senior Planet(age 60+ only)

- Tech Help Hotline 303-281-7320(Leave a message and someone will call you back)
- COVID-19 Tech Support and Events

Low-Cost Internet And Computer Offers

<u>EveryoneOn Offer Locator</u> Search for low-cost internet and computer offers in your area by using the EveryoneOn National Locator. Type in your zip code and answer a few questions to figure out what offers you may qualify for.

^{*}This resource list was compiled by the Denver Digital Equity Coalition, a group of local stakeholders, including representatives from a variety of city agencies and nonprofits, working collaboratively to address the digital divide and improve digital equity in the city of Denver.