

Denver Public Library Commission Retreat
January 28, 2012 9:00 AM to 12:50 PM
Stapleton Foundation Offices
7350 East 29th Avenue, Suite 300, Denver

Meeting Agenda:

- I. Introductions
- II. Staying Relevant - What's Next? – Shirley Amore and Staff
 - Looking into the Future:
Trends that will impact library service
 - Who are our customers?
Customer and community analysis
 - Enhancing the customer experience
- III. City Preliminary Budget Projections for 2013 - Shirley Amore
 - Impact on DPL
- IV. Discussion of Sustainable Funding Strategy - Commission
- V. Recess of Public Session
- VI. Executive Session for Discussion of City Librarian's Performance Evaluation,
January – December 2011
- VII. Reconvening of Public Session
- VIII. Action of matters discussed in Executive Session - Commission
- IX. Adjournment